

## Warranty

Tesla lights will pass on any warranty provided by suppliers and manufactures of parts used by Tesla lights in the assembly of the lighted rear appliqué and the front and rear “T” for both the model “S” and model “X”. Tesla lights will not warranty another suppliers or manufactures product. That includes LED’s, PCB boards or other electronic parts that are placed onto the PCB boards for both the lighted appliqué and the light boards for the front and rear “T’s”. Tesla lights will not replace free charge any item that is produced/manufactured by another company. Should your appliqué encounter a failure of any type that is not directly related to the assembly of the product, Tesla lights will however inquire ( on your behalf ) to the producer of said product regarding your failure. The manufacture at their discretion will determine what the resolution will be regarding their product.

It should be noted that electronic components are generally NOT guaranteed. Every effort is made to use the best and most reliable part that we can acquire. In the event that a failure occurs do to incorrect assemble Tesla light will replaced or repair said assembly. The cost of shipping the part and or removal of the part is not part of any remedy.

## Returns / Refunds / Exchanges

Returns and requests for refunds will be handled in the following manner.

- (1) Contact Tesla lights regarding your return / request of refund. We will send you a return authorization number, that number must be on the package being returned. Any return without a Return Authorization Number will not be processed. We will not accept any package for refund without a Return Authorization Number. The package will end up coming back to you.
- (2) Any return must be ship in it’s original box.
- (3) The part cannot be damaged in order to acquire a refund. In the event that the part is returned damaged, the cost for repairing the part will be deducted from any refund amount.
- (4) Any return for refund is subject to a restocking charge. The current cost for restocking is 15% of the MSRP and not a discounted or special price.
- (5) We will except product for exchange, They must be returned in the original box and in sale able condition. Any repair to the part being returned for exchange will be back charged. All payments must be made prior to the return shipping of the parts.

## International Shipments

All international shipments will be shipped United Postal Service, packages will be insured for the value to the part (no exceptions). Packages will all ways be sent return requested. Any package remaining in customs to long will be returned to us. This will cause additional shipping chargers should the package be shipped a second time.

We will email you the tracking number once the package is in the mail. Any customs or VAT tax is the responsibility of the purchaser. When submitting your order please include your contact/phone number it must be in the order form. We cannot ship any package internationally without your phone number on the package.

## Disclaimer

TESLA-Lights LLC is not affiliated with or endorsed by Tesla Motors. It is neither inferred nor implied that products sold by TESLA-Lights LLC are approved, endorsed, authorized by or in any way connected to Tesla Motors. All manufacturer names, symbols, and descriptions used in our images and text are used solely for identification purposes only.